

East Bay Paratransit

1750 Broadway

Oakland, CA 94612

Service Review Advisory Committee (SRAC) Meeting

12:30 pm to 2:30 pm

Tuesday, August 2, 2022

The Service Review Advisory Committee will not be convening at its Committee Room but will instead move to a remote meeting.

Virtual Meeting Information

Link: <https://us02web.zoom.us/j/85854503687?pwd=WDJ6OUlHdW0yYnN3OGFHUWtINDB2UT09>

Webinar ID : 85854503687

Password: 000484

For Public Access Dial-in Information

Number: 1 669 900 6833

Webinar ID: 85854503687

Password: 000484

SRAC Members:

Janet Abelson, Vice Chair

Kiran Agarwal

Larry Bunn

Yvonne Dunbar

Shawn Fong

David Fritz

Sharon Montgomery

Don Queen, Chair

Michelle Rousey

Mary Seib

Letitia Tumaneng

Roland Wong

	TOPIC	TIME
1)	Introduction of individuals present: <ul style="list-style-type: none">• SRAC Members• East Bay Paratransit Staff• Members of the Public	12:35 pm
2)	Zoom Meeting Introduction and Expectations	12:45 pm

3)	Public Comments (this is an opportunity for members of the public to comment on items, not on the agenda. No response from staff, other than a clarification of East Bay Paratransit policies, or SRAC action will be taken on any public comments. Speakers are allowed up to three (3) minutes to present comments)	12:50pm
4)	Approval of SRAC Minutes from June 2, 2022 (Attachment 1)	1:00 pm
5)	Introduction of new SRAC Member, Larry Bunn	1:05 pm
6)	EBP Customer Satisfaction Survey by Jon Canapary (Attachment 2)	1:15 pm
7)	Broker's Report by Cyndi Lopez (Attachment 3)	1: 35pm
8)	Contactless Payment App by Laura Timothy (Verbal)	1:50 pm
9)	Report from SRAC Members	2:20 pm
10)	Next SRAC Meeting date (Tuesday, October 4, 2022)	2:25 pm
11)	SRAC Adjournment	2:30 pm

Please do not wear scented products so individuals with environmental sensitivities may attend the meeting.

Please turn off your cell phones during the meeting.

PUBLIC SPEAKERS: Speakers wishing to address subjects not listed on the agenda will be invited to address the committee under the “public comments” section of the agenda. Speakers who wish to address specific agenda item will be invited to address the committee at the time the item is being considered. Individuals addressing the committee should limit their comments to three (3) minutes.

PUBLIC TRANSPORTATION and ACCESSIBILITY: All AC Transit bus lines servicing Downtown Oakland stop within walking distance of the meeting location. This site can also be reached via BART to the 19th street Oakland Station. Public meetings at the East Bay Paratransit Office are wheelchair accessible under the Americans with Disabilities Act. Guide and assistance dogs are welcome.

ALTERNATIVE FORMATS: East Bay Paratransit will provide written agenda materials in appropriate alternative formats, or disability-related modifications or accommodations, including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings. Please direct requests for disability-related modifications or accommodations to the SRAC Coordinator, at 510-902-5999.

SIGN LANGUAGE INTERPRETER: Call the SRAC Coordinator at 510-902-5999 five days in advance to request a sign-language interpreter.